



Privacy Policy

Churchill Safaris is committed to protecting the privacy of all personal information collected through our website, in person, or by any other means. This Privacy Policy explains how we collect, use, and protect your personal data, whether obtained online via www.churchillsafaris.com, by phone, email, written forms, or face-to-face interactions.

We may provide links to external websites, including those of our partners and service providers. Please note that these sites are not governed by this Privacy Policy, and we encourage you to review their own policies to understand how they handle personal information.

Privacy Policy Promise

We handle all personal information with care, confidentiality, and integrity.

Our promise to you:

- We safeguard your information according to strict standards of security and confidentiality.
- We only collect the information needed to deliver quality service, manage your travel arrangements, and communicate relevant offers or updates.
- Access to customer data is limited to authorized employees trained in data protection.
- We do not share personal information with outside organizations unless required by law or with your explicit consent.
- When third-party service providers assist us (e.g., accommodation or transport partners), they must meet our privacy standards and may be audited for compliance.
- We aim to keep your information accurate and up to date. You may contact us anytime to review or correct your personal data.

Information We Collect

We collect personal information in two main ways:

1. Information Collected Through Our Website

When you visit our website or contact us online, we may collect:

- Personal details such as your name, address, email, phone number, and travel preferences.
- Technical information, including your IP address, browser type, and site usage data.
- Communication history and preferences when you submit inquiries or sign up for updates.

2. Information Collected Through Other Means

When you contact us in person, by phone, email, or through physical forms, we may collect:

- Contact details and travel information for bookings, quotations, or inquiries.

- Passport, visa, or medical details necessary for travel arrangements (only where applicable and with your consent).
- Payment details for processing transactions securely.

We do not knowingly collect personal data from children under 13 years old. If you are under 18, please do not provide personal information without the consent of a parent or guardian.

How We Use Your Information

We may use your information to:

- Process and manage travel bookings, inquiries, and related services.
- Communicate updates, offers, and service information (only with your consent).
- Improve our products, services, and customer experience.
- Personalize communication and tailor services to your preferences.
- Comply with legal obligations or enforce our terms of service.

We never sell or rent your personal information to third parties.

Cookies and Website Analytics

Our website uses cookies to improve your browsing experience and help us understand visitor activity. Cookies store small amounts of data on your device to remember your preferences. You can disable cookies through your browser settings, though this may limit website functionality. We may also use analytics tools to understand how visitors use our site, helping us improve its performance and design.

Data Security

Your personal information whether collected online or offline is stored securely and only accessible to authorized staff. We employ appropriate technical and organizational safeguards to prevent unauthorized access, misuse, or loss of your information.

International Data Transfers

As a company operating within the global travel industry, your personal data may be transferred and processed outside Uganda to facilitate travel arrangements. By communicating with us, you consent to this processing, which will always follow this Privacy Policy and applicable data protection standards.

Policy Modifications

Churchill Safaris may update this Privacy Policy from time to time. Any updates will be posted on our website with the revision date clearly indicated. In cases of significant changes, we will notify you as required. We will not use your personal data in ways that differ materially from what was stated when it was collected, without your prior consent.

Comments and Questions

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us:

Churchill Safaris

Email: info@churchillsafaris.com

Phone: +256 704 671282

Address: Churchill House, Plot 928, Sir Albert Cook Road, Wakaliga, Kampala - Uganda